

**IN THE CLAIMS:**

Please cancel Claims 40-59, without prejudice, and please add new Claims 60-79 as provided in the following Listing of Claims:

**Listing of Claims:**

Claims 1-59. (Canceled)

Claim 60. (New) A computer-implemented method, comprising:

storing at least one of vehicle diagnostic information, vehicle repair information, vehicle maintenance information, and vehicle servicing information;

receiving a request for information regarding at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, regarding a vehicle, with a receiver associated with a web site, wherein the request for information is transmitted from a first communication device associated with a user, wherein the first communication device is located at a location remote from the vehicle, remote from the

receiver, and remote from a service provider, a repair facility, and a dealer, and further wherein the request for information is transmitted to the receiver on or over at least one of the Internet and the World Wide Web;

processing the request for information regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, with a processing device;

generating a message containing information regarding at least one of a diagnosis and a repair regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, wherein the message also contains information regarding at least one of a service provider, a repair facility, a dealer, a parts provider, an accessory provider, a warranty provider, and an insurance provider, for at least one of repairing, effecting a repair of, and paying for a repair of, the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, and further wherein the message contains a link or a hyperlink to at least one of a service provider computer or a service provider communication device, a repair facility computer or a repair facility communication device, a dealer computer or a dealer communication device, a parts provider computer or a

parts provider communication device, an accessory provider computer or an accessory provider communication device, a warranty provider computer or a warranty provider communication device, and an insurance provider computer or an insurance provider communication device, and further wherein the message further contains a schedule or scheduling information regarding at least one of a dealer, a service provider, a service technician, and a mechanic; and

transmitting the message to the first communication device or to a second communication device associated with the user, wherein the second communication device is located at a location remote from the vehicle, remote from the receiver, and remote from a service provider, a repair facility, and a dealer.

61. (New) The computer-implemented method of Claim 60, further comprising:

receiving information regarding at least one of reserving, engaging, and requesting, a service or services of the at least one of a dealer, a service provider, a service technician, and a mechanic, based on the schedule or scheduling information.

Claim 62. (New) The computer-implemented method of Claim 61, further comprising:

processing the information regarding at least one of reserving, engaging, and requesting, a service or services of the at least one of a dealer, a service provider, a service technician, and a mechanic, based on the schedule or scheduling information.

Claim 63. (New) The computer-implemented method of Claim 61, further comprising:

generating a notification message containing information regarding the at least one of reserving, engaging, and requesting, a service or services of the at least one of a dealer, a service provider, a service technician, and a mechanic; and

transmitting the notification message to a communication device associated with the at least one of a dealer, a service provider, a service technician, and a mechanic.

Claim 64. (New) The computer-implemented method of Claim 60, wherein the message contains a diagnostic report and

information regarding at least one of a suggested repair, a maintenance procedure, and a servicing procedure.

Claim 65. (New) The computer-implemented method of Claim 60, further comprising:

performing periodic diagnostic checks for the vehicle.

Claim 66. (New) The computer-implemented method of Claim 60, further comprising:

updating information in a vehicle file or a vehicle maintenance history for the vehicle.

Claim 67. (New) The computer-implemented method of Claim 60, further comprising:

transmitting a scheduled maintenance reminder message to the first communication device or to the second communication device.

Claim 68. (New) The computer-implemented method of Claim 60, further comprising:

posting information regarding a request for at least one of a repair service, a maintenance service, a servicing service, a part, and an accessory.

Claim 69. (New) The computer-implemented method of Claim 60, further comprising:

posting information regarding an availability of at least one of a repair service, a maintenance service, a servicing service, a part, and an accessory.

Claim 70. (New) The computer-implemented method of Claim 60, further comprising:

identifying at least one of a dealer, a service provider, a service technician, a mechanic, a parts provider, an equipment provider, and a facility, for effecting a repair of the vehicle.

Claim 71. (New) The computer-implemented method of Claim 60, further comprising:

processing information regarding a purchase of an option for obtaining services of a dealer, a service provider, a

service technician, and a mechanic, to effect a repair of the vehicle.

Claim 72. (New) The computer-implemented method of Claim 60, further comprising:

transmitting training information regarding a repair or a service procedure for effecting a repair of the vehicle to the first communication device or to the second communication device.

Claim 73. (New) The computer-implemented method of Claim 60, further comprising:

processing information regarding a bid for or an auction of a repair service or a maintenance service.

Claim 74. (New) The computer-implemented method of Claim 60, wherein at least one of the first communication device and the second communication device is a wireless device or an interactive television.

Claim 75. (New) The computer-implemented method of Claim 74, wherein the wireless device is at least one of a personal

digital assistant, a display telephone, a video telephone, and a videophone.

Claim 76. (New) The computer-implemented method of Claim 60, wherein the message contains a diagnosis or a list of potential diagnoses regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair.

Claim 77. (New) The computer-implemented method of Claim 60, further comprising:

receiving information transmitted from or uploaded from a vehicle computer located at the vehicle; and

performing a diagnostic check regarding the vehicle.

Claim 78. (New) The computer-implemented method of Claim 60, wherein the processing device is programmed to perform periodic diagnostic checks regarding the vehicle.

Claim 79. (New) The computer-implemented method of Claim 60, further comprising:



processing a financial transaction between the user and the at least one of a service provider, a repair facility, a dealer, a parts provider, an accessory provider, a warranty provider, and an insurance provider.